



**Glenda R. Weibel**  
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***VIA E-MAIL and ECFS***

November 29, 2016

William Dever (william.dever@fcc.gov)  
Ben Childers (ben.childers@fcc.gov)  
Competition Policy Division  
Wireline Competition Bureau  
Federal Communications Commission  
445 12<sup>th</sup> Street, S.W.  
Washington, DC 20554

**Re: CenturyLink QC 3<sup>rd</sup> Quarter 2016 Special Access Metrics Report No. 2  
WC Docket No. 05-333 (via ECFS)**

Dear Mr. Dever and Mr. Childers,

Pursuant to the Federal Communications Commission's *Memorandum Opinion and Order* released March 9, 2007 in WC Docket No. 05-333, 22 FCC Rcd 5207,<sup>1</sup> CenturyLink QC<sup>2</sup> is filing its Special Access Metrics Report for the Third Quarter of 2016. This Report No. 2 provides the New Installation Trouble Report Rate metric and completes the reporting requirement for the Third Quarter 2016.

If you have questions regarding this report, please contact me at 206-346-9428 or at glenda.weibel@centurylink.com.

Sincerely,

/s/Glenda R. Weibel

Attachment

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<sup>1</sup> *MO&O*, 22 FCC Rcd at 5241 ¶ 65.

<sup>2</sup> Qwest Corporation (or QC), the local exchange carrier, does business as CenturyLink QC. CenturyLink, Inc. owns CenturyLink QC and other affiliates.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2016

| State | Metric | Metric Name                          | Product                        | JULY 2016                             |                                       |  |  |  |
|-------|--------|--------------------------------------|--------------------------------|---------------------------------------|---------------------------------------|--|--|--|
|       |        |                                      |                                | Non-Affiliates<br>Aggregate<br>Volume | Non-Affiliates<br>Aggregate<br>Result | RBOC Affiliates<br>Aggregate<br>Volume | RBOC Affiliates<br>Aggregate<br>Result | RBOC Affiliates<br>Aggregate<br>Parity |
| AZ    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           | 2                                     | 100.00%                               |  |  | .                                      |
| AZ    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 405                                   | 95.31%                                | 120                                    | 97.50%                                 | -0.71                                  |
| AZ    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 2                                     | 100.00%                               | 2                                      | 100.00%                                | .                                      |
| CO    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           |                                       |                                       |  |  |  |
| CO    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 314                                   | 97.45%                                | 167                                    | 99.40%                                 | -0.57                                  |
| CO    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 17                                    | 94.12%                                | 6                                      | 100.00%                                | -1.39                                  |
| IA    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           |                                       |                                       |  |  |  |
| IA    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 142                                   | 98.59%                                | 40                                     | 100.00%                                | -1.17                                  |
| IA    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 8                                     | 87.50%                                | 2                                      | 100.00%                                | -1.51                                  |
| ID    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 69                                    | 95.65%                                | 32                                     | 100.00%                                | -0.71                                  |
| ID    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 1                                     | 100.00%                               |  |  | .                                      |
| MN    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           | 4                                     | 100.00%                               |  |  | .                                      |
| MN    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 236                                   | 96.61%                                | 62                                     | 98.39%                                 | -0.88                                  |
| MN    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 3                                     | 100.00%                               | 9                                      | 100.00%                                | .                                      |
| MT    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 69                                    | 92.75%                                | 11                                     | 100.00%                                | -0.95                                  |
| MT    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 3                                     | 100.00%                               |  |  | .                                      |
| ND    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           |                                       |                                       |  |  |  |
| ND    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 33                                    | 87.88%                                | 7                                      | 100.00%                                | -0.92                                  |
| ND    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 1                                     | 100.00%                               | 4                                      | 100.00%                                | .                                      |
| NE    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           |                                       |                                       | 2                                      | 100.00%                                | .                                      |
| NE    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 46                                    | 100.00%                               | 33                                     | 100.00%                                | .                                      |
| NE    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 1                                     | 100.00%                               |  |  | .                                      |
| NM    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           |                                       |                                       |  |  |  |
| NM    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 90                                    | 87.78%                                | 54                                     | 94.44%                                 | -0.38                                  |
| NM    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 7                                     | 100.00%                               | 1                                      | 100.00%                                | .                                      |
| OR    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           |                                       |                                       |  |  |  |
| OR    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 122                                   | 97.54%                                | 131                                    | 98.47%                                 | -0.95                                  |
| OR    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 5                                     | 100.00%                               |  |  | .                                      |
| SD    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           |                                       |                                       |  |  |  |

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2016

|       |        |                                      |                                | JULY 2016                             |                                       |  |  |  |  |
|-------|--------|--------------------------------------|--------------------------------|---------------------------------------|---------------------------------------|--|--|--|--|
| State | Metric | Metric Name                          | Product                        | Non-Affiliates<br>Aggregate<br>Volume | Non-Affiliates<br>Aggregate<br>Result | RBOC Affiliates<br>Aggregate<br>Volume | RBOC Affiliates<br>Aggregate<br>Result | RBOC Affiliates<br>Aggregate<br>Parity |  |
| SD    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 40                                    | 100.00%                               | 11                                     | 72.73%                                 | -3.07                                  |  |
| SD    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 3                                     | 100.00%                               |  |  | .                                      |  |
| UT    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           | 1                                     | 100.00%                               |  |  | .                                      |  |
| UT    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 171                                   | 96.49%                                | 40                                     | 97.50%                                 | -1.13                                  |  |
| UT    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 14                                    | 92.86%                                | 9                                      | 100.00%                                | -1.17                                  |  |
| WA    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           |                                       |                                       |  |  |  |  |
| WA    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 314                                   | 95.54%                                | 77                                     | 100.00%                                | -0.37                                  |  |
| WA    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 10                                    | 100.00%                               | 1                                      | 100.00%                                | .                                      |  |
| WY    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           | 1                                     | 100.00%                               |  |  | .                                      |  |
| WY    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 24                                    | 100.00%                               | 11                                     | 100.00%                                | .                                      |  |
| WY    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 3                                     | 66.67%                                |  |  | .                                      |  |

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2016

| State | Metric | Metric Name                          | Product                        | AUGUST 2016                           |                                       |  |  |  |  |
|-------|--------|--------------------------------------|--------------------------------|---------------------------------------|---------------------------------------|--|--|--|--|
|       |        |                                      |                                | Non-Affiliates<br>Aggregate<br>Volume | Non-Affiliates<br>Aggregate<br>Result | RBOC Affiliates<br>Aggregate<br>Volume | RBOC Affiliates<br>Aggregate<br>Result | RBOC Affiliates<br>Aggregate<br>Parity |  |
| AZ    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           | 1                                     | 0.00%                                 |  |  | .                                      |  |
| AZ    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 389                                   | 96.40%                                | 143                                    | 99.30%                                 | -0.41                                  |  |
| AZ    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 9                                     | 100.00%                               | 1                                      | 100.00%                                | .                                      |  |
| CO    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           |                                       |                                       | 3                                      | 100.00%                                | .                                      |  |
| CO    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 310                                   | 95.16%                                | 121                                    | 96.69%                                 | -0.85                                  |  |
| CO    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 22                                    | 90.91%                                | 1                                      | 100.00%                                | -1.83                                  |  |
| IA    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           | 3                                     | 100.00%                               |  |  | .                                      |  |
| IA    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 134                                   | 98.51%                                | 40                                     | 97.50%                                 | -1.26                                  |  |
| IA    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 8                                     | 100.00%                               | 1                                      | 100.00%                                | .                                      |  |
| ID    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 50                                    | 90.00%                                | 31                                     | 100.00%                                | -0.16                                  |  |
| ID    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 1                                     | 100.00%                               | 1                                      | 100.00%                                | .                                      |  |
| MN    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           | 4                                     | 75.00%                                | 2                                      | 100.00%                                | -1.26                                  |  |
| MN    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 218                                   | 95.87%                                | 98                                     | 95.92%                                 | -1.16                                  |  |
| MN    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 5                                     | 100.00%                               | 2                                      | 100.00%                                | .                                      |  |
| MT    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 37                                    | 100.00%                               | 15                                     | 100.00%                                | .                                      |  |
| MT    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above |                                       |                                       | 1                                      | 100.00%                                | .                                      |  |
| ND    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           | 2                                     | 50.00%                                | 2                                      | 100.00%                                | -1                                     |  |
| ND    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 22                                    | 95.45%                                | 10                                     | 100.00%                                | -1.3                                   |  |
| ND    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above |                                       |                                       | 1                                      | 100.00%                                | .                                      |  |
| NE    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           |                                       |                                       |  |  |  |  |
| NE    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 51                                    | 88.24%                                | 28                                     | 96.43%                                 | -0.52                                  |  |
| NE    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 3                                     | 100.00%                               | 3                                      | 100.00%                                | .                                      |  |
| NM    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           | 1                                     | 100.00%                               |  |  | .                                      |  |
| NM    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 105                                   | 95.24%                                | 35                                     | 91.43%                                 | -1.51                                  |  |
| NM    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 7                                     | 71.43%                                |  |  | .                                      |  |
| OR    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           | 5                                     | 100.00%                               |  |  | .                                      |  |
| OR    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 122                                   | 95.08%                                | 172                                    | 99.42%                                 | 0.23                                   |  |
| OR    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 2                                     | 100.00%                               | 1                                      | 100.00%                                | .                                      |  |
| SD    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           |                                       |                                       |  |  |  |  |

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2016

|       |        |                                      |                                | AUGUST 2016                           |                                       |  |  |  |  |
|-------|--------|--------------------------------------|--------------------------------|---------------------------------------|---------------------------------------|--|--|--|--|
| State | Metric | Metric Name                          | Product                        | Non-Affiliates<br>Aggregate<br>Volume | Non-Affiliates<br>Aggregate<br>Result | RBOC Affiliates<br>Aggregate<br>Volume | RBOC Affiliates<br>Aggregate<br>Result | RBOC Affiliates<br>Aggregate<br>Parity |  |
| SD    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 56                                    | 96.43%                                | 8                                      | 100.00%                                | -1.44                                  |  |
| SD    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 2                                     | 100.00%                               |  |  | .                                      |  |
| UT    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           |                                       |                                       |  |  |  |  |
| UT    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 157                                   | 98.73%                                | 43                                     | 100.00%                                | -1.15                                  |  |
| UT    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 17                                    | 100.00%                               | 110                                    | 100.00%                                | .                                      |  |
| WA    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           | 3                                     | 100.00%                               |  |  | .                                      |  |
| WA    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 304                                   | 97.04%                                | 91                                     | 100.00%                                | -0.51                                  |  |
| WA    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 9                                     | 100.00%                               | 2                                      | 100.00%                                | .                                      |  |
| WY    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           |                                       |                                       | 1                                      | 100.00%                                | .                                      |  |
| WY    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 22                                    | 77.27%                                | 25                                     | 96.00%                                 | -0.09                                  |  |
| WY    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above |                                       |                                       |  |  |  |  |

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2016

| State | Metric | Metric Name                          | Product                        | SEPTEMBER 2016                        |                                       |  |  |  |
|-------|--------|--------------------------------------|--------------------------------|---------------------------------------|---------------------------------------|--|--|--|
|       |        |                                      |                                | Non-Affiliates<br>Aggregate<br>Volume | Non-Affiliates<br>Aggregate<br>Result | RBOC Affiliates<br>Aggregate<br>Volume | RBOC Affiliates<br>Aggregate<br>Result | RBOC Affiliates<br>Aggregate<br>Parity |
| AZ    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           | 2                                     | 100.00%                               |  |  | .                                      |
| AZ    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 292                                   | 94.18%                                | 159                                    | 96.23%                                 | -0.65                                  |
| AZ    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 5                                     | 100.00%                               | 2                                      | 100.00%                                | .                                      |
| CO    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           | 1                                     | 100.00%                               |  |  | .                                      |
| CO    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 383                                   | 98.43%                                | 173                                    | 98.27%                                 | -1.05                                  |
| CO    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 12                                    | 100.00%                               | 1                                      | 100.00%                                | .                                      |
| IA    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           | 1                                     | 100.00%                               | 1                                      | 100.00%                                | .                                      |
| IA    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 125                                   | 94.40%                                | 51                                     | 98.04%                                 | -0.63                                  |
| IA    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 10                                    | 100.00%                               | 3                                      | 100.00%                                | .                                      |
| ID    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 58                                    | 91.38%                                | 25                                     | 96.00%                                 | -0.86                                  |
| ID    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 2                                     | 100.00%                               | 2                                      | 100.00%                                | .                                      |
| MN    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           | 2                                     | 100.00%                               |  |  | .                                      |
| MN    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 240                                   | 95.83%                                | 135                                    | 97.78%                                 | -0.66                                  |
| MN    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 13                                    | 100.00%                               | 7                                      | 85.71%                                 | -1.85                                  |
| MT    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 91                                    | 96.70%                                | 20                                     | 100.00%                                | -1.07                                  |
| MT    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 1                                     | 100.00%                               |  |  | .                                      |
| ND    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           | 1                                     | 100.00%                               |  |  | .                                      |
| ND    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 33                                    | 93.94%                                | 14                                     | 100.00%                                | -0.98                                  |
| ND    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above |                                       |                                       |  |  |  |
| NE    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           |                                       |                                       |  |  |  |
| NE    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 75                                    | 94.67%                                | 23                                     | 86.96%                                 | -1.76                                  |
| NE    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 1                                     | 100.00%                               | 1                                      | 100.00%                                | .                                      |
| NM    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           | 2                                     | 100.00%                               |  |  | .                                      |
| NM    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 229                                   | 93.89%                                | 38                                     | 94.74%                                 | -1.12                                  |
| NM    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 12                                    | 91.67%                                |  |  | .                                      |
| OR    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           |                                       |                                       |  |  |  |
| OR    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 80                                    | 96.25%                                | 98                                     | 100.00%                                | -0.18                                  |
| OR    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 8                                     | 100.00%                               | 2                                      | 100.00%                                | .                                      |
| SD    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           | 2                                     | 100.00%                               |  |  | .                                      |

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2016

|       |        |                                      |                                | SEPTEMBER 2016                        |                                       |  |  |  |  |
|-------|--------|--------------------------------------|--------------------------------|---------------------------------------|---------------------------------------|--|--|--|--|
| State | Metric | Metric Name                          | Product                        | Non-Affiliates<br>Aggregate<br>Volume | Non-Affiliates<br>Aggregate<br>Result | RBOC Affiliates<br>Aggregate<br>Volume | RBOC Affiliates<br>Aggregate<br>Result | RBOC Affiliates<br>Aggregate<br>Parity |  |
| SD    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 18                                    | 100.00%                               | 21                                     | 90.48%                                 | -1.82                                  |  |
| SD    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 3                                     | 100.00%                               |  |  | .                                      |  |
| UT    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           | 1                                     | 100.00%                               |  |  | .                                      |  |
| UT    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 166                                   | 96.99%                                | 35                                     | 100.00%                                | -0.85                                  |  |
| UT    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 8                                     | 100.00%                               | 2                                      | 100.00%                                | .                                      |  |
| WA    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           | 1                                     | 100.00%                               |  |  | .                                      |  |
| WA    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 198                                   | 96.97%                                | 91                                     | 96.70%                                 | -1.06                                  |  |
| WA    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 10                                    | 100.00%                               | 3                                      | 100.00%                                | .                                      |  |
| WY    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           |                                       |                                       |  |  |  |  |
| WY    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 17                                    | 100.00%                               | 17                                     | 94.12%                                 | -1.62                                  |  |
| WY    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above |                                       |                                       |  |  |  |  |

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2016

| State | Metric | Metric Name                          | Product                        | QTR                                   |                                       |  |  |  |
|-------|--------|--------------------------------------|--------------------------------|---------------------------------------|---------------------------------------|--|--|--|
|       |        |                                      |                                | Non-Affiliates<br>Aggregate<br>Volume | Non-Affiliates<br>Aggregate<br>Result | RBOC Affiliates<br>Aggregate<br>Volume | RBOC Affiliates<br>Aggregate<br>Result | RBOC Affiliates<br>Aggregate<br>Parity |
| AZ    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           | 5                                     | 80.00%                                |  |  | .                                      |
| AZ    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 1086                                  | 95.40%                                | 422                                    | 97.63%                                 | -0.48                                  |
| AZ    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 16                                    | 100.00%                               | 5                                      | 100.00%                                | .                                      |
| CO    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           | 1                                     | 100.00%                               | 3                                      | 100.00%                                | .                                      |
| CO    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 1007                                  | 97.12%                                | 461                                    | 98.26%                                 | -0.7                                   |
| CO    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 51                                    | 94.12%                                | 8                                      | 100.00%                                | -1.22                                  |
| IA    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           | 4                                     | 100.00%                               | 1                                      | 100.00%                                | .                                      |
| IA    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 401                                   | 97.26%                                | 131                                    | 98.47%                                 | -0.85                                  |
| IA    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 26                                    | 96.15%                                | 6                                      | 100.00%                                | -1.54                                  |
| ID    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 177                                   | 92.66%                                | 88                                     | 98.86%                                 | -0.02                                  |
| ID    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 4                                     | 100.00%                               | 3                                      | 100.00%                                | .                                      |
| MN    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           | 10                                    | 90.00%                                | 2                                      | 100.00%                                | -1.59                                  |
| MN    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 694                                   | 96.11%                                | 295                                    | 97.29%                                 | -0.81                                  |
| MN    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 21                                    | 100.00%                               | 18                                     | 94.44%                                 | -1.67                                  |
| MT    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 197                                   | 95.94%                                | 46                                     | 100.00%                                | -0.55                                  |
| MT    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 4                                     | 100.00%                               | 1                                      | 100.00%                                | .                                      |
| ND    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           | 3                                     | 66.67%                                | 2                                      | 100.00%                                | -1.15                                  |
| ND    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 88                                    | 92.05%                                | 31                                     | 100.00%                                | -0.27                                  |
| ND    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 1                                     | 100.00%                               | 5                                      | 100.00%                                | .                                      |
| NE    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           |                                       |                                       | 2                                      | 100.00%                                | .                                      |
| NE    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 172                                   | 94.19%                                | 84                                     | 95.24%                                 | -0.99                                  |
| NE    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 5                                     | 100.00%                               | 4                                      | 100.00%                                | .                                      |
| NM    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           | 3                                     | 100.00%                               |  |  | .                                      |
| NM    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 424                                   | 92.92%                                | 127                                    | 93.70%                                 | -0.97                                  |
| NM    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 26                                    | 88.46%                                | 1                                      | 100.00%                                | -1.74                                  |
| OR    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           | 5                                     | 100.00%                               |  |  | .                                      |
| OR    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 324                                   | 96.30%                                | 401                                    | 99.25%                                 | -0.06                                  |
| OR    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 15                                    | 100.00%                               | 3                                      | 100.00%                                | .                                      |
| SD    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           | 2                                     | 100.00%                               |  |  | .                                      |

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.



Qwest 272 Sunset Special Access Measurements  
SEPTEMBER 2016

| State | Metric | Metric Name                          | Product                        | QTR                                   |                                       |  |  |  |  |
|-------|--------|--------------------------------------|--------------------------------|---------------------------------------|---------------------------------------|--|--|--|--|
|       |        |                                      |                                | Non-Affiliates<br>Aggregate<br>Volume | Non-Affiliates<br>Aggregate<br>Result | RBOC Affiliates<br>Aggregate<br>Volume | RBOC Affiliates<br>Aggregate<br>Result | RBOC Affiliates<br>Aggregate<br>Parity |  |
| SD    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 114                                   | 98.25%                                | 40                                     | 87.50%                                 | -2.71                                  |  |
| SD    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 8                                     | 100.00%                               |  |  | .                                      |  |
| UT    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           | 2                                     | 100.00%                               |  |  | .                                      |  |
| UT    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 494                                   | 97.37%                                | 118                                    | 99.15%                                 | -0.71                                  |  |
| UT    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 39                                    | 97.44%                                | 121                                    | 100.00%                                | -0.58                                  |  |
| WA    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           | 4                                     | 100.00%                               |  |  | .                                      |  |
| WA    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 816                                   | 96.45%                                | 259                                    | 98.84%                                 | -0.49                                  |  |
| WA    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 29                                    | 100.00%                               | 6                                      | 100.00%                                | .                                      |  |
| WY    | NITR   | New Installation Trouble Report Rate | Special Access - DS0           | 1                                     | 100.00%                               | 1                                      | 100.00%                                | .                                      |  |
| WY    | NITR   | New Installation Trouble Report Rate | Special Access - DS1           | 63                                    | 92.06%                                | 53                                     | 96.23%                                 | -0.68                                  |  |
| WY    | NITR   | New Installation Trouble Report Rate | Special Access - DS3 and above | 3                                     | 66.67%                                |  |  | .                                      |  |

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.